

Quality policy

Trafileria A. Mauri e Figli SPA is a family-run company that boasts 60 years of experience in the steel industry, specialized in the supply of cold drawn steel products. The production activity is carried out in the plant based in Cesana Brianza (LC) which extends on a covered area of 20,000 square meters.

The company is determined to pursue the progressive improvement of the products / services offered to the customers, aiming at a widespread development on the territory with the aspiration of becoming a benchmark company in the Italian and European market with a consequent increase in market shares.

For this reason, Trafileria A. Mauri has chosen to certify their production processes by operating with a Quality Management System in compliance with the requirements of the UNI EN ISO 9001: 2015 standard, intended as a tool for rationalization and progressive innovation. The goal is to create innovative products meeting the full satisfaction of the implicit and explicit customer needs, facing the best competitors, respecting environment and safety and always oriented towards excellence. During all activities, all employees must commit themselves to identify, define and comply with contractual, legislative and / or standard requirements, optimizing the company processes to achieve the expected output, correcting the non-compliances causing waste and defects, pursuing the continuous performance improvement.

The company staff, based on the skills and the role covered, will be adequately trained according to pre-established plans, and will also be directly involved in pursuing the goals expected for the process. Involvement and participation in the search for possible risks of failure or improvement actions increase the staff motivation and awareness in order to prevent "non-quality".

The Management directly involved will define, during the review of the Quality System, measurable goals that are suitable and consistent with the strategic aims of the company. These goals will be periodically reviewed and will take into account the assessments expressed in the analysis of the context in which the company Mauri operates and the continuous changes in terms of needs and expectations of the parties concerned. The goals must be pursued and possibly improved, with the help of the resources that the Management undertakes to establish in consideration of the risks and related opportunities.

The strategic input of the Quality policy is summarized in the following points:

- "profitability": maintaining and possibly increasing the current market shares;
- "customer satisfaction": obtaining full satisfaction from customers and the involved parties in terms of innovative products and efficiency of the supplied service by guaranteeing the compliance

with the implicit / explicit and applicable binding requirements;

- "development": progressively improving the efficiency of facilities, plants and in general of all company key processes.

The President